



For the third year running

MERCANTIL BANCO UNIVERSAL IS ONE OF THE BEST COMPANIES TO WORK FOR IN VENEZUELA

- ***It is also the financial institution with the best working environment in the country, ranking eighth in the survey by the Great Place to Work© Institute***

In a survey conducted by the Great Place to Work© Institute (GPTW), Mercantil Banco Universal, the principal subsidiary of Mercantil Servicios Financieros in Venezuela, ranked as the financial institution with the best working environment and one of the ten best companies to work for in the country.

According to a press release issued by Mercantil's Corporate Communications Unit, various national and multinational corporations took part in the GPTW survey in which the bank came eighth, one place higher than in the previous survey. The working environment was evaluated based on a model designed to understand the culture of the organization based on the construction, recognition and interaction of three basic relationships in any workplace: its role within the organization, its relations with management and leaders and the interaction between the staff members and their peers and fellow workers.

The results, which for the third time ranked Mercantil Banco Universal among the best places to work in Venezuela, echo the opinions of over 5,600 workers about the company's policies on human capital management, and its efforts to keep its employees satisfied and committed to its goals. It is also concerned with keeping their training up to date in order to enhance their professional capacity and personal growth.

The Great Place to Work Institute is a research and consultancy center founded in the United States and acknowledged as a world authority in the appraisal and analysis of organizational culture. Its list of *The Best Companies to Work for* has become the benchmark of the best employers in each of the 31 countries where it is produced and in the European Union as a whole since, through a EU mandate, the Institute conducts a simultaneous assessment mandate in 1000 companies in its fifteen member countries.

**Corporate Communications
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